



Respect Policy

at The Vault

(v1 2020)

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Carterton Gymnastic Club CIC is committed to deliver a quality service to our customers, and at the same time, care for the well-being of our staff.

As much as our staff strive to serve you with courtesy and respect. We expect our customers to treat them with the same respect they deserve.

We will not tolerate any verbal or physical abuse towards our staff. Appropriate action will be taken, and the Managing Directors decision is final.

Please let us know if our service fails below your expectations, or in fact, if the service is above your expectations.

Please contact the Managing Director on debra.gym@gmail.com